

GB DIY Store Product Guarantee Terms and Conditions

GB DIY Store provides product guarantees on certain products. Each product guarantee will be outlined below with its respective terms and conditions.

SHIELD HARDWARE 1 Star Euro Cylinder

Product Codes: SH-CYLT1PC**, SH-CYL1PC**.

(**includes variations)

Subject to the terms and conditions, GB DIY Store guarantees the mechanical performance of these products. This guarantee lasts for a period of 10 years from the date of receipt. GB DIY Store will replace the defective product(s) with an exact or like for like product.

- a) The customer must supply proof of purchase for the product concerned.
 - b) This guarantee does not cover general wear and tear.
 - c) This guarantee shall not apply to any product which has been incorrectly fitted, adjusted or operated, nor to any product which has been subjected to stresses and operating forces beyond the typical levels.
 - d) The product must be installed into doors that are correctly installed, plumb square and are otherwise in good working condition. Where all other connected hardware is also well maintained and defect free.
 - e) Products shall not be subject to abuse and shall be maintained and lubricated at least twice per year.
 - f) This guarantee does not apply to products which are installed in highly aggressive/corrosive atmospheres.
 - g) This guarantee does not cover losses or damages which may have been caused by the defective product.
 - h) This guarantee applies to the original purchaser only and is not transferable.
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